

Wireless Internet at the Library?

The Library uses the WiFi standard (also known as IEEE 802.11b and g) to provide wireless access to the Internet. You must have a wireless-enabled laptop computer or other wireless device to use the Library's wireless network. If your laptop does not have wireless built in, you will need to purchase a wireless network card. Due to the many variations in equipment, the Library cannot guarantee that all devices will be able to access the wireless network.

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Wireless devices that are located throughout the library communicate with your wireless network card anywhere in the building. When your wireless network card senses a signal, it will begin indicating a wireless network is available.

What are the special settings or passwords to connect?

Most wireless devices will automatically detect the Library's wireless network and attempt to connect. If your device does not connect right away please try the following:

1. Verify your wireless network adapter has been properly installed and is working.
2. Use the network management software that came with your wireless device to confirm the network name and password settings match the values shown below.

SSID: HPL

NETWORK MODE: Infrastructure

WEP: Disabled

NETWORK SETTINGS: DHCP enabled (Obtain an IP address automatically)

DNS: Obtain DNS address automatically

3. If you have modified settings and restart your device as required.

Can staff help me configure my computer?

Library staff cannot help you configure your computer. Your computer is different and you are responsible for knowing how to configure it. You are responsible for any changes you make to your computer's settings. If you are unsure, please contact the hardware or software manufacturer.

Is it safe while using wireless?

When you have open access to the wireless network therefore your information is not secure. The Library, unless you are connected to a web page that employs encryption, cannot guarantee that you are accessing sensitive business or personal information. We recommend you turn off file and printer sharing. These steps are the responsibility of the user.